

Welcome to Loch Tay Highland Lodges

We hope you enjoy your stay with us. The following is a summary of general information, which you may find useful on arrival. The site map on the inside shows the location of all the holiday properties and on-site amenities.

Essential information

Park reception – 01567 820223 | Open 7 days a week, 9am to 5pm

The Boathouse – 01567 820653

Site Warden for out of hours – 07980 324272

Any non-urgent enquiries or issues should be reported to the main reception during normal opening hours.

Garage/Petrol – 01567 820280

In Your Element – 03337 007004

Doctor – 01567 820213 | For medical emergencies, please call NHS24 or the Emergency Services direct.

There is a public use defibrillator located in the late arrivals room at the main reception which is available 24/7.

General guidelines

Main Reception – Opening times are 9am to 5pm 7 days a week. Please contact the site warden if you require assistance outside these hours. The main driveway is a single winding track with passing places and some blind corners, please drive with caution and look out for pedestrians. The speed limit for vehicles on-site is 10mph.

Children – Must be supervised at all times.

Please Be Aware – Due to the rural location of the park there will be areas of uneven ground, natural hazards, unmade paths and limited or subdued lighting. Extra care should be taken to avoid accidents. Be aware of natural features such as the loch, rivers etc. The use of a torch is strongly recommended during dark and low light times of day.

Dogs – We welcome dogs on-site but they must be kept on a lead at all times. Please clean up after your dog using the bins provided.

Campers Kitchen & Lounge Facility – Please leave clean and tidy for other guests after use. Please do not remove logs from the lounge area wall display. If logs are required for the log burner in the campers lounge please contact reception. Please ensure you remove any unwanted food items from the fridges at the end of your stay.

Showers & Amenity Lodge – These are checked/cleaned regularly, however if you notice a problem in-between checks or supplies need to be restocked, please let reception know as soon as possible.

Things to do whilst staying with us

Activities – We have a number of activities available for guests and visitors throughout the year. All our activities on-site are family-friendly, and most can be booked online in advance.

Please visit the website for more information.

Boathouse Kitchen & Bar – For current opening times please visit the website or check with the restaurant or main reception.

Craighan Café – Located at our sister park next door, Craighan Farm Caravan & Camping Park, Craighan Café serves home baking and breakfast rolls – check with reception for current opening times.

Children's Play Area – Located opposite the main reception across the main drive, for children up to 12 years (children must be supervised by an adult at all times).

Departure guidelines

May we respectfully request that guests ensure the following upon departure:

- Any damages are reported to reception before departure
- All heaters are switched OFF
- Group bookings – if moved, please ensure all items are returned to the correct property at the end of your stay
- Please leave your accommodation clean and tidy
- All rubbish is removed from accommodation and taken to the bins provided
- Lock the front door and ensure all windows are shut
- Please remember to leave your key at reception

Loch Tay Highland Lodges reserve the right to cancel or amend any facilities or activities as advertised in the park without prior notice. Full terms and conditions can be viewed on our website. We adhere to a strict no smoking policy.

LOCH TAY HIGHLAND LODGES

WELCOME TO Loch Tay Highland Lodges



Guest Information

Name

Number

Accommodation



/lochtay



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