

Guest Information

Welcome to Sauchope Links Park. We hope you enjoy your stay with us. The following is a summary of general information, which you may find useful on arrival. The site map on the inside shows the location of all the holiday properties, pitches and on site amenities.

The Main Reception is open 7 days a week from 9am to 5pm. Please contact the onsite warden if you require assistance out-with these hours.

Activities available on site – Games Room open all the time, Pool cues available from Reception at £5 deposit (40p) Swimming Pool (open Summer Holidays). Swimming pool times vary depending on the weather. Dogs are not allowed in swimming pool area, all children under 16 years old need to be supervised and signed in by an adult.

Walk to the Village – Please follow dirt path up hill located just outside main gates. Our park is located on the Fife Coastal route so plenty of walks available.

Children's Play Area – Located behinds Campers Kitchen children up to 12 years (children must be supervised by an adult at all times)

Site Warden - We have an on-site wardens who may be contacted outwith the main reception opening hours. Please contact wardens with urgent enquiries. If you require assistance, please contact Tel: **07415 324421** . For medical emergencies please call NHS24 or the Emergency Services direct. Any non-urgent enquiries or issues should be reported to the main reception during normal opening hours.

Wi-Fi – Our wifi service is provided by Leisure Connect and is chargeable by data. To access the Wifi service use your device and search for wifi networks looking for **Sauchope Links Park**. If you then connect to this network and follow the on screen prompts to connect and choosing your data plan and setting up an account accordingly. Please note you can only use your data allowance on the device used to set up the plan and not on multiple devices. At times, due to our location the wi-fi can be unreliable, please **TEXT** any problems to Leisure Connect on **01414688333** we also have a self help leaflet available at reception.

General Guidelines

Children must be supervised at all times

Campers Kitchen and Lounge facility – Please leave clean and tidy for other guests after use.

Toilet Blocks are checked / cleaned regularly, however if you notice a problem in-between checks or supplies need to be restocked please let reception know as soon as possible. Code for toilet block is C6789

Chemical Toilet - Please do not dispose of any wipes as it blocks our system.

Hot Tubs – On each departure all hot tubs are drained, cleaned and water replenished prior to each arrival. If your property has a hot tub and it is a changeover day then this may mean your tub may not be ready for use until the morning after arrival. Please do not use the Hot Tub on departure day.

Refuse - Please do not leave rubbish at your accommodation there is a rubbish bin provided outside most of your accommodations. Please dispose of all rubbish in the designated recycling refuse enclosure located near main sheds and campers kitchen

Quiet time is between the hours of 10pm and 8am. During this time we ask that you respect other park guests and keep noise to an absolute minimum. We do not welcome rowdy groups and noise, nuisance, loud music, offensive language or anti-social behavior. These will not be tolerated and you will be asked to leave. No refund will be given.

Dogs are welcome onsite but must be kept on a lead at all times and please clean up after your dog using the bins provided.

Logs can be purchased from main reception - Do not collect wood from beach or other areas

Parking - Please use only the graveled parking area allocated at your accommodation. Most parking bays will comfortably accommodate one vehicle. If you have a second vehicle, please park in outside Main Reception building.

Departure Guidelines

May we respectfully request that guests ensure the following upon departure. Check out time is 10 am for all our rental accommodation.

- **Any damage/breakages** are reported to reception before departure
- **All rubbish removed from accommodation and taken to bins provided**
- **All heaters are switched OFF**
- **Please leave your accommodation clean and tidy**
- **Lock front door and ensure all windows are shut**
- **Please remember to leave your key at reception**

Useful Number

Reception - 01333 450 460

Doctor - 01333 310 352

EMERGENCY NUMBER - 07415 324421

Sauchope Links Park reserve the right to cancel or amend any facilities or activities as advertised in the park without prior notice. Full terms and conditions can be viewed on our website. **We adhere to a strict No Smoking policy**



Welcome to Sauchope Holiday Park



/Sauchope



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